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## Customer Monitor is developed for diagnosis of:

### HW errors

- detection of fatal failure of a computer or a device through unavailability
- detection of an incoming HW problem by accurate evidence of restarts or partial unavailability
- exact methods for selected types of errors based on internal diagnosis of computers or servers (HDD, RAM, fans, overheating...)

### SW errors

by using the flexible Monitoring in CM, it's possible to determine the number of SW errors, such as detection of a defective program execution, interrupted activity of critical software, service outage...

### Excluding an exact type of error

If it's not determined exactly what type of error you're facing, usually there is possibility to meet the several types of errors. With CM you can reduce the list of potential causes of the problem and save both - time and resources.

The Solution is realized by Component:

[CM Computer Diagnostic](#) [1]

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### Links

[1] <https://www.customermonitor.co/components/cm-computer-diagnostic>