

Intervals in Watches for evaluation, sending depend on type of the C-Monitor client license. Interval for execution of Watches evaluation is the same for all licenses - 5 minutes after start of the operating system.

Since version 2.6, Customer Monitor additionally transfers data from Watches in case of an internet outage, so even if internet crashes on the PC, Watches data will be gathered and sent to CM Server when the connection is restored. The buffer is normally sufficient for two days without internet.

Basic license

For basic license, Watch parameters are evaluated in 15 minutes intervals, and information is sent to CM server every 15 minutes as well. This information can be also viewed in C-MonitorConsole in the section Watches, as displayed on the next image.

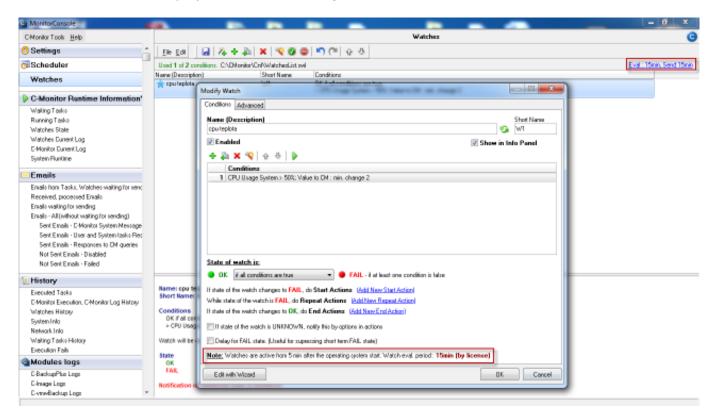


Image: Interval vyhodnocovania Watchov a interval odosielania údajov na CM server pri Basic licencii

Standard license

For a Standard license, Watch parameters are evaluated in 3 minutes intervals, and information is sent to CM server every 2 minutes 55 seconds. This information can be also viewed in C-MonitorConsole in the section Watches, as displayed on the next image.



Intervals in Watches for evaluation, sending and execut

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MonitorConsole		- 0 ×
C-Monitor Tools Help	Watchez	Θ
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Watches	Name Modify Watch	
C-Monitor Runtime Information	Conditions Advanced	
Waiting Taske	Name (Description) Short Name	
Running Taske	dan na n	
Watches State	C Enabled Show in Info Panel	
Watches Durient Log	+ 20 × 10 0 0	
D-Monitor Dunent Log		
System Puntime	Conditions 1 DPU Usage System > 30%: Value to CM : win, change 2	
Emails	1 CPD Orage system / dois, Yake OCH . His change 2	
Ernals from Tasks, Watches waiting for send Received, processed Ernals		
Envals waiting for sending		
Enails - All (without waiting for sending)		
Sent Einails - E-Monitor System Message		
Sent Emails - User and System tasks Res		
Sent Emails - Responses to DM queries	State of workshis;	
Not Sent Emails - Disabled		
Not Sent Emails - Failed	OK. It all conditions are true FAIL - if at least one condition is false	
History	If state of the watch changes to FAIL, do Start Actions (Add New Stat Action)	
Executed Tarks	Name While state of the watch is FAIL, do Repeat Actions (Add New Repeat Action)	
E-Monitor Execution, C-Monitor Log History	Shor If state of the watch changes to OK, do End Actions (AddNew End Action)	
Watches History	Conc Fistate of the watch is URKNDWN, notify this by options in actions	
System Infa		
Network Into	C Delay for FAIL state. (Useful for supressing short term FAIL state)	
Waiting Tasks History	Watch Natches are active from 5 min after the operating system start. Watch eval. period : 3min (by license)	
Execution Fails	State	
Modules logs	CF Edit with Waard OK Cancel	
C-BackupPlus Logs		
C-Invage Logs	Notification of UNKNOWN state is DISABLED	
C-vnvBackup Logs *		

Image: Interval vyhodnocovania Watchov a interval odosielania údajov na CM server pri Standard licencii

Premium license

For a Premium license, Watch parameters are evaluated in 30 second intervals, and information is sent to CM server every 1 minute. This information can be also viewed in C-MonitorConsole in the section Watches, as displayed on the next image.

Only for preminum license can be the Tik of C-Monitor client changed to the minimum 10 seconds. Therefore, evaluation of Watches will be every 10 seconds and data sent to CM server every minute.



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Emails from Tasks, Watches waiting for send		
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Emails waiting for sending		
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Sent Emails - D-Monitor System Message		
Sent Emails - User and System tasks Res		
Sent Emails - Responses to DM queries		
Not Sent Emails - Disabled	State of watch in:	
Not Sent Emails - Failed	DIK if all conditions are true • FAIL - if at least one condition is fabre	
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Executed Tasks	For While state of the watch is FAIL, do Repeat Actions (<u>Add New Repeat Action</u>)	
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Watches History	She Fister of the watch is URKNOWRL notify this be options in actions	
System Info		
Network Into	Delay for FAIL state. (Useful for supressing short term FAIL state)	
Waiting Tacks History	Note: Watches are active from 5 min after the operating system start. Watch eval, period ; 30sec (by license)	
Execution Fails		
Modules logs	Edk with Weard OK. Cancel	
C-BackupPlus Logs	A	
C-Invage Logs C-VmvBackup Logs -	FAL - If at least one condition is false	
Christophop Logs		

Image: Interval vyhodnocovania Watchov a interval odosielania údajov na CM server pri Premium licencii

Interval of Watches evaluation can be changed on CM portal in the section Admin zone -> C-Monitor settings on PC -> Choose a concrete computer and in the section basic C-Monitor settings, find the line C-Monitor Tik interval and as displayed on the next image, enter your required value.

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	Adminizóna Prehliadanie a Customer Desk Communicator	Správca: Test - Spravca 🕜
- Zhaší vlotko 🔹 Rozhaší vlotko	3 Nastavenie C-Monitora na PC	٩
- Hlavné menu	Spoiolnosť Počítač & Použiv/Email	
Zákaznici	Licencia OS	
Počítače		
Audit SW a evidencia HW	Použivateľ počítača Juraj	
- Použivatelia	Meno v predmete emailovej notifikācie pre Easyclick JungB	
Mõj profi	Emaily pre datšiu notifikáciu	
Zákaznicka kontá	Easyclick požladavlek	-
Používateřská história	Telefén použivateľa	
- Admin. nástroje	Email použivateľa	
Inštalácie a skripty Udržiavanie PC	Povoliť automatickú aktualizácii C-Monitor-a 🗹 Zobraziť históriu aktualizácii	
C-Monitor klient Nastavaria C-Nonitor na PC Rosvity a stavidioh	Hesio pre priatep do Ronfigurácie C-Monitor-u Hesio sa výšaduje pre prístup do konfigurácie C-Nonitora, úpravu C-Schedulera a Watches, zastavenie a skončenie C-Nonitora.	
Watches - nastavenia	C-Monitor Tik Interval sek.	
Aldualizácia C-Monitor KI.	Východzia hodnota je 30 sekúnd. Hodnotu pre C-Monitor Tik interval zadajte len v prípade, ak si prajete použiť inú ako východziu hodnotu.	
Verzie Licencie	Parametre pre http://www.ikaciu.medzi.C-Monitor.klientom.a.CM serverom	Aktualizovať na počítači 👆
F147411218		

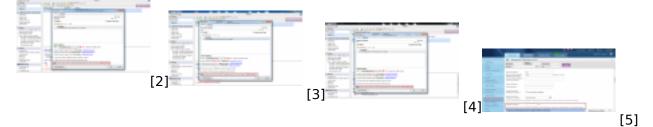
Image: Zmena intervalu vyhodnocovania Watches (Tik)

Date: 02/15/2013External Links: Porovnanie icencií CM [1]Images:



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Links

- [1] https://www.customermonitor.co/node/729
- [2] https://www.customermonitor.co/sites/default/files/basic.png
- [3] https://www.customermonitor.co/sites/default/files/standard.png
- [4] https://www.customermonitor.co/sites/default/files/premium.png
- [5] https://www.customermonitor.co/sites/default/files/tik.png