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**Notification of lower internet connection quality**

In the solution CM, quality of internet connection is monitored by tests of Ping packet loss and Ping Round Trip Time (also called response time, hereinafter RTT) executed from C-Monitor client or from CM Portal. The options of Ping PL,RTT monitoring are described in the submenu.

[Ping PL,RTT via Online information \[1\]](#) - monitoring of internet connection quality is launched on CM Portal and the results are displayed in the section Online information

[Ping PL,RTT via Watches \[2\]](#) - setup of internet connection quality monitoring by configuration of tracking conditions of Ping PL,RTT by Watches directly from the C-Monitor client

[Ping PL,RTT in the Info panel \[3\]](#) - view and evaluation of an internet line quality, and view of the results in the Info panel

[Ftp speed via Watch \[4\]](#) - setup of Watches condition for monitoring of Ftp transfer speed

[Ftp speed via Online information \[5\]](#) - nastavenie sledovania Ftp prenosovej rýchlosti priamo na CM portáli a zobrazenie výsledkov v časti Online informácie  
setup of Ftp transfer speed monitoring directly on CM portal, and view of the results in the section Online information

Date:

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**Links**

[1] <https://www.customermonitor.co/how-cm-works-0/monitoring-and-diagnostics/outages-and-quality-internet-connections/ping-pl-rtt>

[2] <https://www.customermonitor.co/how-cm-works-0/monitoring-and-diagnostics/outages-and-quality-internet-connections/ping-pl-rtt-0>

[3] <https://www.customermonitor.co/how-cm-works-0/monitoring-and-diagnostics/outages-and-quality-internet-connections/ping-pl-rtt-info>

[4] <https://www.customermonitor.co/how-cm-works-0/monitoring-and-diagnostics/outages-and-quality-internet-connections/ftp-speed-through>

[5] <https://www.customermonitor.co/how-cm-works-0/monitoring-and-diagnostics/outages-and-quality-internet-connections/ftp-speed-online>