

Installation of CM Server in case of rental runs just by registration of maintainer access and subsequent adjustment of the environment under the logged Maintainer - after the first login through a maintainer account, you'll be automatically prompted to create a maintainer company, the procedure of its creation is described in the section [Activation of maintainer company](#) [1]. Then you shall adjust the CM Server environment under the logged maintainer, description of these settings is further specified in the section [Maintainer](#) [2].

Installation of CM server is performed only **in case of custom CM server**.

CM server is operated under operating system Linux.

The installation is performed by the producer of the Customer Monitor system - [contact on producer](#) [3], the installation runs remotely, by allowing access to server.

To operate the server, you don't need Linux specialists; maintenance, backup and update are performed by the SW producer, within the maintenance fee. Also other services may be ordered, e.g. restore of CM server function after a HW failure.

HW a SW requirements for server operation are described in the section požiadavky na prevádzku servera sú bližšie popísané v časti [HW and SW requirements](#) [4].

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Links

- [1] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/cm-server-cm-portal/cm-server-installation/initial>
- [2] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/cm-server-cm-portal/roles-access-cm-portal-and-0>
- [3] <https://www.customermonitor.co/contact>
- [4] <https://www.customermonitor.co/node/1075/#server>