

New CM version 2.7 brings you the plenty of useful utilities and improvements to move your work on another level. All new features were designed to provide the more comfortable environment and even higher quality of work.

Overview of major improvements

New, more powerful and synoptic **CDESK planning calendar**

Synchronization of CDESK calendar with MS Exchange (Outlook calendar)

EventAnalyser utility for event analysis on Windows OS

Summary report from service with CM reflecting the service quality provided with CM

Selection of other important features

New types of work planning

New format of discussion and internal notes, recipients editing

Separation of Main and Other contacts from common customer's data

Definition of **custom filters** in requests and saving them under the buttons

Monitoring extension of internet transmissions on 64bit systems under Win7 (Win8 and 2012 will be available during this year)

New **communication of Watches** with VMware ESX servers – first monitoring function for observing the HW server's status running with VMware vSphere 5.x

New **Watches templates** for health status monitoring of small NAS (QNAP, Synology) and other UPS, Eaton/MGE brands

Read further information in article [Major upgrade to new CM version 2.7](#) [1]

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Links

[1] <https://www.customermonitor.co/support/update-history/major-upgrade-new-cm-version-2-7>