

Get to know the individual parts of Customer Monitor, ways of their installation and description of their function.

[CM Server \(CM portal \)](#) **[1]** - CM Server internal server section. CM Portal is the user interface.

[C-Monitor Windows client](#) **[2]** - client software (agent) for installation on computers with MS Windows

[C-Monitor Linux/FreeBSD client](#) **[3]** - client software (agent) for installation on computers with Linux and FreeBSD

[C-Monitor \(Mac\) OS X client](#) **[4]** - client software (agent) for installation on computers with (Mac) OS X

[Communication between the CM Server and C-Monitor](#) **[5]** - basic information how the client communicates with the server

[Sending of notification messages from C-Monitor](#) **[6]** - information how emails are sent directly from the C-Monitor client (separately from CM Server emails)

[HW a SW](#) **[7]**[requirements](#) **[7]** - overview of required HW with supported OS for C-Monitor clients and conditions for installation of separate CM Server.

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Links

- [1] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/cm-server-cm-portal>
- [2] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/c-monitor-windows-client>
- [3] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/c-monitor-linux-client>
- [4] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/c-monitor-mac-os-x-client>
- [5] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/communication-between-cm-server-and-c-monitor>
- [6] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/sending-notification-messages-c-monitor>
- [7] <https://www.customermonitor.co/how-cm-works-0/components-and-architecture-cm/hw-and-sw-operation-requirements>